

# ADVISORY

News Media Information 202 / 418-0500

Internet: <http://www.fcc.gov>

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## Federal Communications Commission

445 12<sup>th</sup> Street, S.W.  
Washington, D. C. 20554

This is an unofficial announcement of Commission action. Release of the full text of a Commission order constitutes official action.  
See MCI v. FCC, 515 F 2d 385 (D.C. Circ 1974).

MEDIA ADVISORY:  
MEDIA CONTACT:  
June 10, 2009  
202-380-2639

NEWS

Lois Jones,

## DIGITAL TELEVISION TRANSITION SUPPORT CENTERS AVAILABLE TO PUBLIC

### *Local organizations offer services to prepare residents for June 12 DTV switch*

To ensure all residents in Massachusetts and New Hampshire are prepared for the end of analog broadcast service and transition to digital television (DTV) scheduled to take place this Friday, June 12, several local organizations have opened their doors to assist the Federal Communications Commission (FCC) with its efforts. Among the many services provided by these organizations include: installing converter boxes, adjusting outdoor and indoor antennas and simply providing information on how to obtain a converter box coupon.

Following is a list of the local organizations that are available for the public to contact about the DTV switch:

WGBH  
DTV Clinic  
617-300-5400  
One Guest St Boston, MA 02135  
Mon.-Fri.: 12:00 p.m. - 8:00 p.m.  
Sat.-Sun.: 10:00 a.m. - 4:00 p.m.  
Available through June 19, 2009

Best Buy Co., Inc. (MA and NH)  
Free In-home Assistance  
877-229-3889  
Mon.-Sun.: 8:00 a.m. - 11:00 p.m.  
Available through June 30, 2009

Communication Service for the Deaf  
Phone Support  
1-877-388-4968 (Voice)  
[www.c-s-d.org](http://www.c-s-d.org), 877-889-4273  
Mon.-Sun.: 8:00 a.m. - 2:00 a.m.  
Available through June 30, 2009

Installs Inc  
Free In-home Assistance  
800-582-4250  
Mon.-Sat.: 9:00 a.m. - 9:00 p.m.  
Sun.: 9:00 a.m. - 8:00 p.m.  
Available through June 30, 2009

Deployment Essentials, LLC (MA and NH)  
Free In-home Assistance  
603-289-4243  
Within 75 miles of Boston, MA and Concord, NH  
Mon.-Sun.: 10:00 a.m. - 8:00 p.m.  
Available through August 31, 2009

National Asian Pacific Center on Aging (MA only)  
Phone Support  
1-800-336-2722

WWLP-TV (MA only)  
Full Service Walk-in Center  
413-486-2200  
One Broadcast Center Chicopee, MA 01013  
Open every day until 8:00 p.m.

International Association of Fire Chiefs (MA and NH)  
Free In-home Assistance  
888-225-5322  
Mon.-Sun.: 9:00 a.m. - 5:00 p.m.  
Available through June 13, 2009

For more information on the DTV switch, visit [www.dtv.gov/media\\_toolkit.html](http://www.dtv.gov/media_toolkit.html).

